

About Us

Zerofail Southeast is Atlanta's leading IT support services provider. Whether you're a start-up or a more established business, we understand how critical it is to consistently meet the current and evolving demands of the businesses we support. Our success comes, in part, from working closely with our clients to deploy solutions that meet current needs but are flexible enough to accommodate future growth and changing business requirements.

We believe that each client is our partner, and we will work with you to make affordable quality IT service and support our mutual goals. Our team of friendly, experienced and reliable IT professionals are just a visit, call, or email away. We are always working behind the scenes to ensure the operational excellence of your tools and systems so that you can achieve the highest levels of productivity. *Let Zerofail Southeast be your IT Concierge for all your IT service and support needs today.*

What is eDocs?

eDocs is a document management system that provides an easy way for your business to share and sync important data across multiple platforms while keeping security a top priority. If employees are using consumer-grade sync services, such as Dropbox, Google Drive, or Microsoft OneDrive, your business might be at risk of data theft, data loss, corrupted data and compliance violations. Discover how file access can be easy, safe, and secure.

Features:

- File access and syncing across all devices
- Team Shares
- Comprehensive usage reports
- 256-bit AES encryption, in transit and at rest on the server
- Remote wipes of desktops and devices
- Custom retention period for deleted files and file revisions
- Managed file sharing for internal and external parties
- Continuous, real-time backups
- Eliminate FTP and VPN

Access files from anywhere

Keep all of your files with you wherever you go. eDocs updates and protects your work. Users can access their files from their laptops, tablets, and phones.

Collaborate with ease

eDocs empowers users to collaborate on files using Team Shares. Anytime a file changes on a Team Share, everyone will have access to the most up-to-date version.

Share files securely

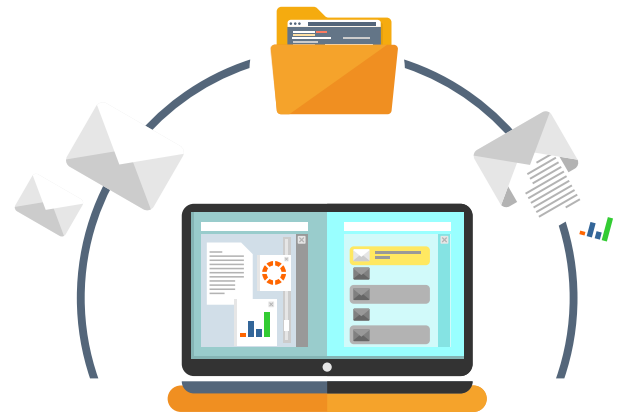
With one click of the mouse users can share files, set expiration dates, track downloads, receive notifications, and send messages.

Control your data

eDocs tracks all user activity, including adds, deletes, and changes, making it easy to download and restore any deleted files and previous versions.

Benefits of Using Zerofail Southeast

With Zerofail Southeast, you can "grow as you go." This means you have the flexibility to start with the managed IT services that make the most sense for your organization, and then grow with us as your needs grow. Many business executives who are responsible for IT prefer that we take IT off of their hands. In these cases, we host their IT resources in our data center and manage their entire IT infrastructure, including desktops, servers, networks and more.



| | Feature Comparison | eDocs | Box Business Plus | Dropbox Advanced |
|---------------|---|-----------------------------|-----------------------------|-----------------------------|
| Collaboration | OPERATING SYSTEMS | Windows, OS X, iOS, Android | Windows, OS X, iOS, Android | Windows, OS X, iOS, Android |
| | PUBLIC SHARES | ✓ | ✓ | ✓ |
| | SECURE SHARES | ✓ | ✓ | ✓ |
| | TEAM SHARES | ✓ | ✓ | ✓ |
| | ADMIN-CONTROLLED TEAM SHARES | ✓ | ✓ | ✓ |
| | FILE LOCKING | ✓ | ✓ | ✓ |
| | SELECTIVE SYNC | ✓ | ✓ | ✓ |
| | FILE SERVER ENABLEMENT | ✓ | | |
| | OUTLOOK PLUGIN | ✓ | ✓ | |
| | COLLISION FILE RESOLUTION | ✓ | ✓ | ✓ |
| | WEB PREVIEW AND EDITING | ✓ | ✓ | ✓ |
| Security | MILITARY-GRADE ENCRYPTION | ✓ | ✓ | ✓ |
| | REMOTE WIPES | ✓ | ✓ | ✓ |
| | CUSTOM AND UNLIMITED FILE RETENTION | ✓ | Limited | Limited |
| | LOCAL FILE AND FOLDER BACKUP | ✓ | | |
| | RECOVERY FROM RANSOMWARE THROUGH MASS REVISION ROLLBACK | ✓ | ✓ | ✓ |
| | PASSWORD ENFORCEMENT POLICIES | ✓ | ✓ | ✓ |
| | EXPIRATION DATE POLICIES | ✓ | ✓ | ✓ |
| | DOWNLOAD LIMIT POLICIES | ✓ | | |
| Management | REPORTING AND AUDITING LOGS | ✓ | ✓ | ✓ |
| | CUSTOM BRANDING | ✓ | ✓ | ✓ |
| | BANDWIDTH THROTTLING | ✓ | | ✓ |
| | ACTIVE DIRECTORY (AD) INTEGRATION | ✓ | ✓ | ✓ |
| | 2-FACTOR AUTHENTICATION ENFORCEMENT | ✓ | ✓ | ✓ |
| | PHONE AND WEB SUPPORT | ✓ | ✓ | ✓ |